

Glossary of Acronyms

GLOSSARY OF ACRONYMS

ADB	=	Asian Development Bank
AFTA	=	ASEAN Free Trade Area
AICS	=	Advanced Immigration Clearance System
AIDS	=	Acquired Immunodeficiency Syndrome
AIJV	=	ASEAN Industrial Joint Venture
AIM	=	<i>Amanah Ikhtiar Malaysia</i>
AIPs	=	ASEAN Industrial Projects
AKMAL	=	<i>Akademi Kastam Diraja Malaysia</i> (Royal Customs Academy Malaysia)
ALAM	=	<i>Akademi Laut Malaysia</i> (Maritime Academy Malaysia)
APEC	=	Asia Pacific Economic Cooperation
APM	=	Automatic Pricing Mechanism
ASB	=	<i>Amanah Saham Bumiputera</i> (Bumiputera Unit Trust Scheme)
ASB-PPRT	=	<i>Amanah Saham Bumiputera-Program Pembangunan Rakyat Termiskin</i> (Bumiputera Unit Trust Scheme-Development Programme For The Poorest)
ASEAN	=	Association of South-East Asian Nations
ASEM	=	Asia-Europe Meeting
ASLS	=	Association Special Loan Scheme
ASN	=	<i>Amanah Saham Nasional</i> (National Unit Trust Scheme)
ATM	=	Automatic Teller Machine
BATC	=	Business and Advanced Technology Centre
BBC	=	Brand-to-Brand Complementation
BCIC	=	Bumiputera Commercial and Industrial Community
BCSDM	=	Business Council for Sustainable Development Malaysia
BERNAMA	=	<i>Pertubuhan Berita Nasional Malaysia</i> (Malaysian National News Agency)
BERNAS	=	<i>Padi Beras Nasional Berhad</i>
BIF	=	Business Investment Forum
BIMB	=	<i>Bank Industri Malaysia Berhad</i> (Industrial Bank of Malaysia)
BIMP-EAGA	=	Brunei Darussalam-Indonesia-Malaysia-the Philippines East ASEAN Growth Area
BLR	=	Base Lending Rate

BMITA	=	British-Malaysia Industry and Trade Association
BOD	=	Biochemical Oxygen Demand
BOO	=	Build-Own-Operate
BOT	=	Build-Operate-Transfer
BPA	=	Bilateral Payment Arrangement
BPD	=	Barrels Per Day
BPM	=	<i>Bank Pertanian Malaysia</i> (Agriculture Bank of Malaysia)
BPMB	=	<i>Bank Pembangunan Malaysia Berhad</i> (Development Bank of Malaysia)
BSN	=	<i>Bank Simpanan Nasional</i> (National Savings Bank)
BT	=	Build-Transfer
CAD	=	Computer-aided Design
CAE	=	Computer-aided Engineering
CAM	=	Computer-aided Manufacturing
CCT-KM	=	Circuit-kilometres
CD-ROM	=	Compact Disk-Read Only Memory
CDS	=	Central Depository System
CEPT	=	Common Effective Preferential Tariff
CFC	=	Chloroflourocarbon
CFTC	=	Commonwealth Fund for Technical Cooperation
CGC	=	Credit Guarantee Corporation
CIAST	=	Centre for Instructor and Advanced Skill Training
c.i.f.	=	cost, insurance and freight
CPI	=	Consumer Price Index
CPTM	=	Commonwealth Partnership for Technology Management
CSD	=	Commission on Sustainable Development
CSL	=	Civil Service Link
CT	=	Computerized Tomography
DARA	=	Development Authority of Pahang Tenggara
DEL	=	Direct Exchange Line
DIF	=	Domestic Investment Fund
DII	=	Domestic Investment Initiative
DOA	=	Department of Agriculture
DOE	=	Department of Environment
DPNR	=	Deproteinized Natural Rubber
dwt	=	deadweight tonnes

EAEC	=	East Asia Economic Caucus
ECOSOC	=	Economic and Social Council
ECR	=	Export Credit Refinancing Scheme
EDI	=	Electronic Data Interchange
EDIFACT	=	EDI for Administration, Commerce and Transport
EIA	=	Environmental Impact Assessment
EINIEP	=	Exchange of Information on National Economic Policies
EMIS	=	Education Management Information System
EMU	=	Electric Multiple Unit
EPF	=	Employees Provident Fund
ERL	=	Express Rail Link
EU	=	European Union
EWHI	=	East West Highway
FAMA	=	Federal Agricultural Marketing Authority
FCCC	=	Framework Convention on Climate Change
FDI	=	Foreign Direct Investment
FDP	=	Franchise Development Programme
FELCRA	=	Federal Land Consolidation and Rehabilitation Authority
FELDA	=	Federal Land Development Authority
FIC	=	Foreign Investment Committee
FINAS	=	<i>Perbadanan Kemajuan Filem Nasional</i> (National Film Development Corporation)
FMM	=	Federation of Malaysian Manufacturers
FOA	=	Farmers Organization Authority
f.o.b.	=	free-on-board
FRIM	=	Forest Research Institute of Malaysia
FTZ	=	Free Trade Zone
G-15	=	Group of 15
G-77	=	Group of 77
GATS	=	General Agreement on Trade in Services
GATT	=	General Agreement on Tariffs and Trade
GDP	=	Gross Domestic Product
GIS	=	Geographic Information System
GITN	=	Government Integrated Telecommunications Network
GJ	=	Gigajoules
GMI	=	German-Malaysian Institute
GMVB	=	Global Maritime Ventures Berhad
GNP	=	Gross National Product
GPPs	=	Gas Processing Plants
GSO	=	Grid System Operator

GSP	=	Generalized System of Preferences
GTCs	=	General Trading Centres
GWh	=	Gigawatthours
HAWA	=	<i>Bahagian, Hal Ehwat Wanita</i> (Women's Affairs Division)
HAZMAT	=	Hazardous Material Team
HICOM	=	Heavy Industries Corporation of Malaysia
HRDC	=	Human Resources Development Council
HRDF	=	Human Resources Development Fund
IAB	=	<i>Institut Aminuddin Baki</i> (Aminuddin Baki Institute)
IADPs	=	Integrated Agricultural Development Projects
IAF	=	Industrial Adjustment Fund
ICA	=	Industrial Coordination Act
ICD	=	Inland Container Depot
ICU	=	Implementation Coordination Unit
IDB	=	Islamic Development Bank
IDFR	=	Institute of Diplomacy and Foreign Relations
IFBS	=	Interest-free Banking Scheme
IGA	=	Investment Guarantee Agreement
IKIM	=	<i>Institut Kefahaman Islam Malaysia</i> (Institute of Islamic Understanding, Malaysia)
IKRAM	=	<i>Institut Kerja Raya Malaysia</i> (Public Works Training Institute Malaysia)
ILKAP	=	<i>Institut Latihan Kehakiman dan Perundangan</i> (Training Institute for the Public Sector Legal Profession)
IMP	=	Industrial Master Plan
IMR	=	Institute of Medical Research
IMS-GT	=	Indonesia-Malaysia-Singapore Growth Triangle
IMT-GT	=	Indonesia-Malaysia-Thailand Growth Triangle
INSPEN	=	<i>Institut Penilaian Negara</i> (National Valuation Institute)
INTAN	=	<i>Institut Tadbiran Awam Negara</i> (National Institute of Public Administration)
IOFC	=	International Offshore Financial Centre
IPCs	=	Infrastructure Project Companies
IPPs	=	Independent Power Producers
IRPAs	=	Intensification of Research in Priority Areas
ISO	=	International Standard Organization

IT	=	Information Technology
ITAF	=	Industrial Technical Assistance Fund
ITM	=	<i>Institut Teknologi MARA</i> (MARA Institute of Technology)
ITTO	=	International Tropical Timber Organization
IYEP	=	International Youth Exchange Programme
JARING	=	Joint Advanced Research Integrated Networking
JBC	=	Joint Business Council
JBEG	=	<i>Jabatan Bekalan Elektrik dan Gas</i> (Department of Electricity and Gas Supply)
JDA	=	Joint Development Area
JI	=	Joint Implementation
JMTI	=	Japan-Malaysia Technical Institute
KCT	=	Klang Container Terminal
KEDA	=	<i>Lembaga Kemajuan Wilayah Kedah</i> (Kedah Regional Development Authority)
KEJORA	=	<i>Lembaga Kemajuan Johor Tenggara</i> (South East Johor Development Authority)
KEMAS	=	<i>Bahagian Kemajuan Masyarakat, Kementerian Pembangunan Luar Bandar</i> (Community Development Division of the Ministry Rural Development)
KESEDAR	=	<i>Lembaga Kemajuan Kelantan Selatan</i> (South Kelantan Development Authority)
KETENGAH	=	<i>Lembaga Kemajuan Terengganu Tengah</i> (Central Terengganu Development Authority)
KHTP	=	Kulim Hi-Tech Park
KKI	=	<i>Kompleks Kewangan Industries Sendirian Berhad</i>
KLCC	=	Kuala Lumpur City Centre
KLIA	=	Kuala Lumpur International Airport
KLOFFE	=	Kuala Lumpur Options and Financial Futures Exchange
KLSE	=	Kuala Lumpur Stock Exchange
KPD	=	<i>Korporasi Pembangunan Desa</i> (Rural Development Corporation)
KPM	=	Klang Port Management Sendirian Berhad
KTAR	=	<i>Kolej Tunku Abdul Rahman</i> (Tunku Abdul Rahman College)
KTMB	=	<i>Keretapi Tanah Melayu Berhad</i>
kV	=	Kilovolt
kW	=	Kilowatt
kWh	=	Kilowatt hours

LENR	=	Liquid Epoxidized Natural Rubber
LFHPT	=	Loan Fund for Hawkers and Petty Traders
LIMA	=	Langkawi International Maritime and Aerospace
LKIM	=	<i>Lembaga Kemajuan Ikan Malaysia</i> (Fisheries Development Authority of Malaysia)
LKWJ	=	<i>Lembaga Kemajuan Wilayah Jengka</i> (Jengka Regional Development Authority)
LLS	=	<i>Lembaga Letrik Sabah</i> (Sabah Electricity Board)
LNG	=	Liquefied Natural Gas
LNR	=	Liquid Natural Rubber
LOA	=	Lease of Asset
LPG	=	Liquefied Petroleum Gas
LPN	=	<i>Lembaga Padi dan Beras Negara</i> (National Padi and Rice Board)
LRT	=	Light Rail Transit
LTAT	=	<i>Lembaga Tabung Angkatan Tentera</i> (Armed Forces Fund Board)
LTH	=	<i>Lembaga Tabung Haji</i> (Pilgrims Fund Board)
MAC	=	Malaysian Accreditation Council
MacNet	=	Malaysia Cargo Network
MACRES	=	Malaysian Centre for Remote Sensing
MAH	=	Malaysian Association of Hotels
MAMPU	=	Malaysian Administrative Modernization and Management Unit
MARA	=	<i>Majlis Amanah Rakyat</i> (Council of Trust for The Indigenous People)
MARDI	=	Malaysian Agricultural Research and Development Institute
MARS	=	Multi Access Radio System
MAS	=	Malaysia Airlines
MASSA	=	Malaysia South-South Association
MASSCORP	=	Malaysian South-South Corporation Berhad
MASTIC	=	Malaysian Science and Technology Information Centre
MATRADE	=	Malaysia External Trade Development Corporation
MATTA	=	Malaysian Association of Tour and Travel Agents
MBC	=	Malaysian Business Council
MBO	=	Management-Buy-Out
MBS	=	Modified Budgeting System
MCB	=	Malaysian Cocoa Board
MCH	=	Maternal and Child Health

MDS	= Middle Distillate Synthesis
MEASAT	= Malaysia East Asia Satellite
MFI	= Malaysia-France Institute
MICE	= Meetings, Incentives, Conventions and Exhibitions
MIDF	= Malaysian Industrial Development Finance Berhad
MIEL	= Malaysian Industrial Estate Sdn. Bhd.
MIGHT	= Malaysian Industry-Government Group for High Technology
MIIL	= Malaysian-Re International Insurance (L) Limited
MIM	= Malaysian Institute of Management
MIMOS	= Malaysian Institute of Microelectronics System
MINT	= Malaysian Institute for Nuclear Technology Research
MIS	= Management Information System
MISC	= Malaysia International Shipping Corporation Berhad
MITI	= Ministry of International Trade and Industry
mld	= million litres per day
MME	= Malaysian Monetary Exchange
MNCs	= Multinational Corporations
MOA	= Ministry of Agriculture
MOU	= Memorandum of Understanding
MPIB	= Malaysian Pineapple Industry Board
MPKSN	= <i>Majlis Penyelidikan dan Kemajuan Sains Negara</i> (National Council for Scientific Research and Development)
MPOPC	= Malaysian Palm Oil Promotion Council
mppa	= million passengers per annum
MRI	= Magnetic Resonance Imaging
MRRDB	= Malaysian Rubber Research and Development Board
MSC	= Multimedia Super Corridor
MTBE	= Methyl-tertiary-butyl-ether
MTCP	= Malaysian Technical Cooperation Programme
MTDC	= Malaysian Technology Development Corporation
MTDC	= Malaysian Trade and Distributive Centre
MTIB	= Malaysian Timber Industry Board
MTJA	= Malaysia-Thailand Joint Authority
MW	= Megawatt
NACIWID	= National Advisory Council on the Integration of Women in Development
NAFTA	= North American Free Trade Agreement
NALIS	= National Land Information System
NAM	= Non-Aligned Movement

NAP	=	National Agricultural Policy
NBCT	=	North Butterworth Container Terminal
NCS	=	National Conservation Strategy
NCWO	=	National Council for Women's Organizations
NDC	=	National Development Council
NDP	=	National Development Policy
NEP	=	New Economic Policy
NFPEs	=	Non-Financial Public Enterprises
NGOs	=	Non-Governmental Organizations
NGV	=	Natural Gas for Vehicles
NIDs	=	Negotiable Instruments of Deposits
NIEs	=	Newly Industrializing Economies
NITC	=	National Information Technology Council
NLDC	=	National Load Despatch Centre
NOAA	=	National Oceanic and Atmospheric Administration
NOSS	=	National Occupational Skills Standards
NPAN	=	National Plan of Action on Nutrition
NPC	=	National Productivity Corporation
NPGS	=	New Principal Guarantee Scheme
NPSC	=	National Payments System Council
NRS	=	New Remuneration System
NRW	=	Non-Revenue Water
NSC	=	National Sports Council
NSC	=	National Science Centre
NSCL	=	North-South Central Link Expressway
NSE	=	North-South Expressway
NTB	=	National Tobacco Board
NTHRDC	=	National Tourism Human Resource Development Council
NTP	=	National Telecommunications Policy
NTSS	=	National Trade Skills Standards
NVTC	=	National Vocational Training Council
NYCC	=	National Youth Consultative Council
ODA	=	Official Development Assistance
ODS	=	Ozone Depleting Substance
OECD	=	Organization of Economic Cooperation and Development
OIC	=	Organization of Islamic Conference
OPP2	=	Second Outline Perspective Plan

PALMOILIS	=	Palm Oil Information Online Service
PANEL	=	Panel on Administrative Improvements to the Public Service
PC	=	Personal Computer
PCB	=	Printed Circuit Board
PCN	=	Personal Communications Network
PDS	=	Private Debt Securities
PEMADAM	=	<i>Persatuan Pencegahan Dadah Malaysia</i> (National Association for the Prevention of Dadah, Malaysia)
PERLA	=	<i>Skim Perjanjian Dengan Penyedia Latihan</i> (Agreement Scheme with Training Providers)
PERNAS	=	<i>Perbadanan Nasional</i> (National Corporation)
PETRONAS	=	<i>Petroleum Nasional Berhad</i> (National Oil Corporation)
PGU	=	Peninsular Gas Utilization
PIA	=	Promotion of Investment Act
PJ	=	Petajoule
PLT	=	<i>Skim Pelan Latihan Tahunan</i> (Annual Training Plan)
PMB	=	Pepper Marketing Board
PMP	=	Privatization Master Plan
PMR	=	<i>Penilaian Menengah Rendah</i> (Lower Secondary Evaluation)
PNB	=	<i>Permodalan Nasional Berhad</i> (National Equity Corporation)
PNSL	=	<i>Perbadanan Nasional Shipping Line Berhad</i>
POCPA	=	Palm Oil Credit and Payment Arrangement
PORIM	=	Palm Oil Research Institute of Malaysia
PPI	=	Producer Price Index
PPO	=	Processed Palm Oil
PPRT	=	<i>Program Pembangunan Rakyat Termiskin</i> (Development Programme For The Poorest)
PROLUS	=	<i>Skim Program Yang Diluluskan</i> (Approved Training Programme)
PROTON	=	<i>Perusahaan Otomobil Nasional Berhad</i> (National Automobile Industry)
PSCs	=	Production Sharing Contracts
PSN	=	Public Services Network
PUNB	=	<i>Perbadanan Usahawan Nasional Berhad</i> (National Entrepreneurs Corporation)

PVC	=	Poly-vinyl-chloride
QCC	=	Quality Control Circle
R&D	=	Research and Development
RAM	=	Rating Agency Malaysia Berhad
RCCs	=	Regional Control Centres
RD	=	Road Density
RDAs	=	Regional Development Authorities
RDI	=	Road Development Index
RGC	=	Rural Growth Centre
RiLL	=	Radio in Local Loop
RISDA	=	Rubber Industry Smallholder Development Authority
RM	=	<i>Ringgit Malaysia</i> (Malaysian Ringgit)
ROE	=	Return on Equity
RRIM	=	Rubber Research Institute of Malaysia
RSL	=	Road Service Level
RSS	=	Ribbed Smoked Sheet
S&T	=	Science and Technology
SADCs	=	State Agriculture Development Corporations
SAE	=	Shah Alam Expressway
SAGA	=	Standard Accounting System For Government Agencies
SALCRA	=	Sarawak Land Consolidation and Rehabilitation Authority
SBL	=	<i>Skim Bantuan Latihan</i> (Training Assistance Scheme)
SC	=	Securities Commission
SDC	=	Skill Development Centre
SEDCs	=	State Economic Development Corporations
SESCO	=	Sarawak Electricity Supply Corporation
SETIA	=	System EPU, Treasury, ICU and AG
SFF	=	Ship Financing Facility
SIAP	=	Integrated Scheduling System
SIRIM	=	Standards and Industrial Research Institute of Malaysia
SITTDEC	=	South Investment, Trade and Technology Data Exchange Centre
SKM	=	<i>Sijil Kemahiran Malaysia</i> (Malaysian Skill Certificate)
SLCHP	=	Special Low-Cost Housing Programme

SLDB	= Sarawak Land Development Board
SLDB	= Sabah Land Development Board
SLMA	= Soft Loan for Modernization and Automation
SME	= Small and Medium Enterprise
SMIDEC	= Small and Medium Scale Industries Development Corporation
SMI	= Small- and Medium-scale Industry
SMR	= Standard Malaysian Rubber
SOA	= Sale of Asset
SOCISO	= Social Security Organization
SOE	= Sale of Equity
SPKBR	= Simpang Pulai-Lojing-Kuala Berang Road
SPM	= <i>Sijil Pelajaran Malaysia</i> (Malaysian Certificate of Education)
SPMV	= <i>Sijil Pelajaran Menengah Vokasional</i> (Vocational Secondary Certificate of Education)
SRFB	= Sabah Rubber Fund Board
STS	= Secondary Technical School
SUKMA	= <i>Sukan Malaysia</i> (Malaysian Games)
SUKOM	= <i>Sukan Komanwel</i> (Commonwealth Games)
SVF	= Shipping Venture Facility
SVS	= Secondary Vocational School
TAMS	= Total Airport Management System
TCF	= Trillion Cubic Feet
TEUs	= Twenty-Foot Equivalent Units
TFP	= Total Factor Productivity
TMB	= <i>Telekom Malaysia Berhad</i>
TNB	= <i>Tenaga Nasional Berhad</i>
TOE	= Tonnes of Oil Equivalent
TPM	= Technology Park Malaysia
TQM	= Total Quality Management
TRIPs	= Agreement on Trade-Related Intellectual Property Rights
TSC	= Time Saving Costs
TV3	= <i>Sistem Televisyen Malaysia Berhad</i>
UDA	= Urban Development Authority
UIA	= <i>Universiti Islam Antarabangsa</i> (International Islamic University)
UKM	= <i>Universiti Kebangsaan Malaysia</i> (National University of Malaysia)

ULC	=	Unit Labour Costs
ULG	=	Unleaded Gasoline
UMS	=	<i>Universiti Malaysia Sabah</i>
UN	=	United Nations
UNCED	=	United Nations Conference on Environment and Development
UNCTAD	=	United Nations Conference on Trade and Development
UNDP	=	United Nations Development Programme
UNIMAS	=	<i>Universiti Malaysia Sarawak</i>
UPM	=	<i>Universiti Pertanian Malaysia</i> (Agriculture University of Malaysia)
UPSR	=	<i>Ujian Penilaian Sekolah Rendah</i> (Primary School Evaluation Test)
US	=	United States of America
USM	=	<i>Universiti Sains Malaysia</i>
UUM	=	<i>Universiti Utara Malaysia</i>
VCCs	=	Venture Capital Companies
VCM	=	Vinyl-chloride-monomer
VLSI	=	Very Large-Scale Integrated Circuit
VMY	=	Visit Malaysia Year
VOC	=	Vehicle Operating Costs
VOCATIONS	=	Vocational Training Information System
VSAT	=	Very Small Aperture Terminal
WHO	=	World Health Organization
WIM	=	Women's Institute of Management
WQI	=	Water Quality Index
WTO	=	World Trade Organization
YBK	=	<i>Yayasan Basmi Kemiskinan</i> (Poverty Eradication Foundation)
YPEIM	=	<i>Yayasan Pembangunan Ekonomi Islam Malaysia</i> (Malaysian Islamic Economic Development Foundation)

Index

INDEX

Administration

accountability, 697, 698, 699, 703, 705, 708, 709
awards, 686, 687, 688, 690, 697, 703
Civil Service Link, 692, 709
Client's Charter, 686, 687, 704
corporatization, 693
counter services, 686, 688, 704
customer focussed, 685, 686, 704
desk file, 689
Development Administration Circular, 701
discipline, 700, 703, 708
financial management, 686, 692, 695, 697, 708
follow-up and follow-through mechanisms, 701, 703, 708
Government Integrated Telecommunications Network, 692, 705, 706
improvements, 24
Information Technology, 686, 689, 691, 692, 709
innovation, 686, 688, 703
inspectorate, 686, 701, 708, 709
ISO 9000, 705
Malaysia Incorporated Policy, 685, 686, 696, 701, 702, 709
Manual of Work Procedures, 689
Micro Accounting System, 697, 708
Modified Budgeting System, 697, 708
office automation, 689, 690, 705, 706
paper-less culture, 29
performance indicators, 690
personnel management, 686, 695, 703, 706
productivity, 686, 688, 690, 703, 705, 706, 707, 709, 710
project monitoring, 703, 707
public complaints, 686, 698, 699, 708
Public Service Department, 695
Public Services Network, 689, 692, 706
Quality Control Circles, 688, 704
quality management, 686, 687, 695, 703, 705
rightsizing, 693
System EPU, Treasury, ICU and AG (SETIA), 694, 707
Standard Accounting System for Government Agencies, 698, 708
system and work procedures, 686, 687, 688, 689, 703, 705
technology-oriented culture, 30
training institutes, 696, 700, 707
values and work ethics, 686, 700, 708, 709

Aggregate demand

domestic demand, 55, 66
external demand, 51, 57, 58
local demand, 51

Agriculture

agricultural production, 230, 246
agricultural support services, 237, 240, 252, 255, 258
allocation, 240, 257
cocoa, 226, 231, 232, 236, 237, 241, 243, 245, 247
commercialization, 239, 242, 253, 255, 257
competitive edge, 225, 248
conservation, 232, 242
corporatization, 243
credit, 237, 242, 244, 257
employment, 226, 229, 250, 259
environment, 229, 232, 245, 247, 259
export, 57, 58, 226, 233, 235, 241, 242, 243, 246, 248, 249, 256, 259
export earnings, 233, 243, 259
fisheries, 226, 229, 233, 235, 237, 254, 256
fruit, 228, 230, 235, 241, 243, 248, 250, 254, 256, 257
group farming, 226, 237, 239, 248
in-situ, 237, 252, 258
investment, 225, 228, 244, 246, 248, 250, 257
land development, 231, 233, 237, 239, 252, 253, 254, 258
livestock, 226, 228, 230, 233, 249, 254, 256, 257
milk, 233
modernization, 259
mutton, 233, 249
National Agricultural Policy, 55, 225, 226, 245
padi, 234, 239, 241, 243, 244, 248
palm oil, 226, 229, 231, 235, 240, 242, 246, 255
pepper, 226, 236, 241, 243, 254
pineapple, 237, 241
poultry, 233, 249, 250
private sector, 225, 237, 241, 242, 245, 247, 248, 249, 250, 252, 253, 254, 257, 259
privatization, 249, 252, 257
productivity, 229, 241, 244, 246, 247, 248, 250, 251, 252, 253, 256, 257, 259
reverse investment, 246
rubber, 226, 231, 232, 235, 237, 241, 242, 243, 245, 247, 252, 253, 254, 255, 256
sawlogs, 226, 232, 235, 243, 247, 254

- sector, 54, 55, 66, 225, 226, 228, 229, 231, 232, 233, 235, 237, 239, 240, 241, 242, 244, 245, 246, 247, 248, 249, 250, 252, 253, 254, 255, 256, 257, 258, 259
 - self-sufficiency level, 232, 234
 - structural transformation, 245
 - subsidies, 225, 248, 249
 - timber, 235, 242, 243, 247, 256
- Airports**
- airstrips, 355, 374
 - cargo traffic, 355, 374
 - KL International Airport, 344, 355, 374
 - Malaysia Airlines, 355
 - new airports, 355, 375
 - passenger traffic, 355, 374
 - radars, 355, 375
- Allocation**
- by sector, 188, 189, 192
 - multi-state, 194
 - poverty alleviation, 180, 193
 - public sector development, 186
 - research & development, 191
 - rural development, 192
- ASEAN**
- ASEAN Free Trade Area, 662
 - ASEAN Industrial Joint-Venture, 663
 - ASEAN Industrial Projects, 663
 - Brand-to-Brand Complementation, 663
 - Common Effective Preferential Tariff, 662
 - dialogue partners, 664
 - Foreign Direct Committee, 661, 663
 - intra-ASEAN investments, 663
 - intra-ASEAN trade, 662
- Balance of payments**
- consumption goods, 60
 - current account, 8, 12, 35, 43, 48, 61, 66, deficit, 35, 43, 48, 61
 - export prices, 43, 62
 - export of goods and non-factor services, 57
 - exportables, 50, 58
 - exports, 54, 61
 - external trade, 57
 - freight and insurance, 43, 54, 61
 - imports, 39, 40, 43, 57, 58, 60, 61, 63
 - import content, 43, 50, 58
 - import prices, 62
 - intermediate goods, 43, 57, 58, 60
 - investment goods, 39, 43, 60
 - investment income, 43
 - manufactured exports, 40, 58
 - manufactured products, 52, 58
 - merchandise account, 60, 61
 - merchandise exports, 52
 - net capital inflows, 45
 - net external sector's contribution, 43
 - overall balance, 45
 - repatriation of profits and dividends, 61
 - services account, 8, 12, 43, 48, 54, 61
 - structure of imports, 60
 - surplus, 45, 61, 65, 66
 - terms of trade, 43, 62
 - trade balance, 45, 63
 - trading partners, 40, 58, 60
 - total trade, 40
 - traditional partners, 60
- Balanced development, 3, 30, 137**
- Borrowing**
- domestic, 185
 - external, 185
- Budget**
- financing, 173, 182, 185, 186, 191
 - prudent budgetary policies, 37
 - surplus, 8
- Bumiputera**
- agencies and institutions, 98
 - Bumiputera Commercial and Industrial Community, 13, 70, 76, 77, 93, 95, 96
 - business ventures, 98
 - community, 85
 - companies, 81, 88
 - education, 312, 331
 - entrepreneurs, 74, 75, 76, 93, 94, 95, 96
 - equity ownership, 13, 24
 - franchise development programme, 75, 94
 - genuine joint-ventures, 94, 95
 - individuals and institutions, 77, 85, 98
 - institutions and trust agencies, 13, 98
 - investors and entrepreneurs, 81, 98
 - joint-venture scheme, 75
 - manpower, 13
 - ownership, control and participation, 23, 88, 97, 98
 - Program Kontraktor Binaan Bumiputera Berwibawa*, 76, 94
 - PUNB's venture capital scheme, 75, 94

- rural entrepreneur development programme, 76
 - savings, 13, 98
 - Third Bumiputera Economic Congress, 75
 - umbrella-concept, 75
 - unit trust schemes, 98
 - vendor development programme, 75, 94
- Bilateral cooperation**
- bilateral agreements, 660, 661
 - expansion of Foreign Direct Investment, 661
 - Joint Commission, 660, 661, 676
 - reverse investments, 662
 - thrust, 676
- Capital**
- accumulation, 14
 - deepening, 10, 15, 30
 - expenditure, 23
 - formation, 15
 - goods, 9
 - human, 15, 30
 - inflows, 6
 - intensity, 14, 15, 18, 20
 - investment, 16
 - labour ratio, 15
 - market, 11, 12, 36, 38, 64, 482, 483, 485, 486, 493, 494, 496
 - foreign capital, 64
 - long-term capital inflows, 39
 - portfolio investment, 39
 - short-term capital inflows, 35, 39
 - speculative inflows, 39
 - stock market, 39
 - resources, 15
- Challenges**
- future, 4, 8, 9
 - major, 30
 - new, 3, 7, 8, 30
- Community development**
- Jiran Muda*, 569, 582
 - Jiran Wanita*, 569, 582
 - Orang Asli*, 568, 569
 - pre-school, 568, 582, 569, 584
 - programmes, 568, 581, 582
 - Rukun Tetangga*, 569, 582
 - rural, 568, 581
 - urban, 568, 569, 582
- Competitiveness**
- competitive business environment, 46
 - competitive international environment, 45
 - enhancing, 6, 16, 17
 - export, 18, 20
 - external, 7
 - industrial, 20
 - international, 16
 - private sector, 29
- Composite Index of Development, 152**
- Consumption**
- domestic, 60
 - pattern, 39
 - private, 38, 50, 56
 - public, 38, 50, 57
- Cooperatives, 13, 95, 98**
- Culture**
- Antiquity Act, 1976, 567
 - art galleries, 27
 - Bahasa Malaysia*, 566, 567, 581
 - cultural agreements, 568
 - development, 27
 - National Arts Academy, 567, 581
 - preservation, 567, 571
 - promotion, 29
- Debt**
- domestic, 185
 - external, 185
- Deficit**
- development expenditure, 186
 - public sector, 186
- Distributional strategies, 12, 69, 70, 81, 99**
- Distributive trade**
- consumer protection, 518, 528
 - fair price shop, 519
 - farmer's market and night market, 517
 - financial accessibility, 517
 - franchise development programme, 518, 528
 - petty traders, 617, 527
 - price information, 519
 - price stability, 503, 529
 - support program, 517, 527
 - strategy, 525
 - wholesale and retail, 511, 513, 525, 526
- Education**
- budget allocation, 338
 - Bumiputera, 312, 331

centres of excellence, 54, 332

classrooms

- primary, 305, 324
- secondary, 309, 325

co-curricular activities, 304, 311, 319, 327, 332

commercialization, 333

corporatization, 321, 333

disabled children, 308

distance learning, 321, 331

enrolment

- participation rate, 309, 338
- pre-school, 304
- primary, 305, 307, 324
- private, 319, 320
- skill stream, 315
- secondary, 308, 309, 324, 325
- technical, 310, 327, 328
- tertiary, 312, 315, 329, 331
- transition rate, 309
- vocational, 310

environmental, 25

facilities, 26, 180

health, 23, 26

Higher Education Council, 333

information technology, 318, 331, 332

Institut Teknologi MARA, 312

International Islamic University, 194

Kolej Tunku Abdul Rahman, 329

level

- certificate, 312
- degree, 312, 315, 320, 322, 327, 328, 329, 337, 338
- diploma, 312, 327, 337, 338

mathematics, 305, 308, 310, 311, 317, 325, 327

National Accreditation Board, 337

performance, 308, 309, 311, 318, 322, 323, 325, 326

polytechnics, 312, 329

post-graduate, 29, 311, 327, 331, 332, 336

pre-school, 304, 323, 324

Private Higher Educational Institution Act, 1996, 337

private sector, 304, 312, 318, 319, 320, 321, 322, 331, 332, 333, 334, 337, 338

remedial, 308

reformation, 19, 333

research and development, 321

scholarship, 182

science and technology, 16, 21

Sijil Pelajaran Malaysia, 309, 311, 335

teacher training, 304, 311, 319, 327

technical and vocational schools, 27, 310

technological, 21

tertiary education, 7, 19, 312, 315, 320, 321, 324, 328, 329, 333, 337, 338

twinning programmes, 311, 320, 331, 336, 338

worker, 14

University and University Colleges Act, 1971, 333

Ujian Penilaian Sekolah Rendah, 308

Universiti Islam Antarabangsa, 312, 329

Universiti Kebangsaan Malaysia, 312, 331

Universiti Malaysia Sabah, 312, 329

Universiti Malaysia Sarawak, 312, 329

Universiti Pertanian Malaysia, 329

Universiti Sains Malaysia, 329, 331

Universiti Teknologi Malaysia, 329

Electricity

commercial and industrial sector, 186

distribution, 401, 412

efficiency and productivity, 403

generating capacity, 399

generation mix, 399, 417

Grid System Operator, 413

hydro, 397, 413

Independent Power Producers, 385, 386, 398, 399, 411

investment, 403

Lembaga Letrik Sabah, 398, 399, 401, 403, 404, 411, 412, 413

National Load Despatch Centre, 412

Regional Control Centres, 412

rural electrification, 175, 179, 180, 402, 413

Sarawak Electric Supply Corporation, 398, 399, 401, 403, 404, 411, 412

Tenaga Nasional Berhad, 397, 398, 401, 402, 403, 404, 411, 412

transmission, 401

Employment

by occupation, 112, 113, 114, 115, 123, 124

by sector, 109, 110, 111, 121, 123

by state, 144, 162

full, 7, 15, 103

growth, 14, 103, 104, 107, 109, 111, 112, 121, 122

job creation, 109, 112, 115, 121, 122, 124

pattern, 13

policy, 7

rate, 7

Employment restructuring

employment pattern, 77, 80, 96

employment policy, 81

occupational level, 80
professional and technical category, 80, 81, 96
sectoral employment, 80

Energy

allocation and expenditures, 415
biomass, 404, 414
capital investment, 186
coal
 coal-fired electricity generating plants, 409
 National Mineral Policy, 397, 410
 production, 397, 409
 reserves, 397
crude oil
 condensate, 389
 exploration and production, 388, 406
 National Depletion Policy, 389
 Petroleum Nasional Berhad, 388, 390, 395, 396, 406, 407, 409, 415
 price, 391
 production sharing, 388, 389, 395, 407, 409
 refinery, 390
 reserves, 388
demand, 386, 405
economic sector, 174
environmental considerations, 386, 405, 416
expenditure, 175
four-fuel diversification policy, 386, 405, 410
gas
 exploration and production, 391, 407
 gas processing plant, 391, 396, 409
 liquefied natural gas, 393, 408
 Malaysia-Thailand Joint-Authority, 396, 409
 middle distillate synthesis, 393
 natural gas for vehicles, 395, 408
 Peninsular Gas Utilization, 391, 396, 409
 price, 395
 reserves, 391, 407
utilization, 391, 392, 393, 394, 395, 407, 408
non-conventional energy, 404, 414
Peninsular Gas Utilization II, 186
petroleum,
 contracts, 396
 investment, 395, 396, 397, 409
 procurement policy, 396
 vendor programme, 396
productivity improvements, 414
renewable, 404, 406
research and development, 415
solar, 402, 404, 414

supply, 388, 406
water resource project, 191
wind, 404

Environment

Agenda 21, 603
air quality, 591, 607
Basel Convention, 597, 603, 609
biological diversity, 600, 613
catchment areas, 599, 611
Convention on Biological Diversity, 600
coastal and marine resources, 601, 614
data and information, 615
economic instruments, 589, 590, 606, 611, 617
energy, 597, 601, 610, 613
environmental audits, 615
Environmental Impact Assessment, 598, 599, 614
Environmental Quality Act, 1974, 606
erosion and landslips, 598, 600, 602, 613
ethics, 614
ex-mining land, 601
financial resources, 604, 605
forest, 24, 25
forest resources, 599, 612
Framework Convention on Climate Change, 603, 604
General Agreement on Tariffs and Trade, 604
geographic information system, 599, 608, 614
groundwater, 593, 608, 611
hazardous substances and waste, 595, 609
health impacts, 590, 616
institutional framework, 590, 606
international and regional cooperation, 603, 604
International Tropical Timber Organization, 612
land resources, 598, 611
legal and regulatory framework, 590, 606, 607
mangrove and wetland, 601, 614
marine parks, 602
mineral resources, 601, 614
Montreal Protocol, 604
National Conservation Strategy, 610
National Environmental Policy, 3
National Land Council, 611
National Mineral Policy, 601, 614
National Policy on the Environment, 605
natural gas, 597, 601, 613
natural resource, 598, 610
natural resource accounting, 610
Non-Governmental Organizations, 602, 614, 615, 617
oil spills, 597
ozone depleting substances, 603, 608

public awareness, 602, 614
radioactive waste, 597
RAMSAR Convention, 600, 603, 613
river quality, 593, 608
sewage, 593
small-and medium-scale industry, 602, 607
soil, 600, 613
solid waste, 595, 608
trade and environment, 604, 616
water quality index, 593
water resources, 599, 611
World Trade Organization, 604

Exchange rate, 11

Expenditure

by sector, 174, 175, 178, 179
by State, 180, 182
current, 182
Federal Government, 174
Local Government, 174
Non-Financial Public Enterprises, 174
poverty alleviation, 180
public sector, 173
rural development, 179
statutory authorities, 174

Family development

children, 570, 571, 583, 584
Child Protection Act, 1991, 570
community-based rehabilitation, 571, 584
disabled, 571, 572, 584
elderly, 571, 584
National Plan of Action for the Survival, Protection
and Development of Children, 571, 584
National Policy for the Elderly, 571, 584
programme, 570, 583

Finance

Amanah Saham Bumiputera, 486
Amanah Saham Nasional, 486
Bank Simpanan Nasional, 481
Bumiputera Industrial Fund, 480
base lending rate, 472
bond market, 482, 492, 496
capital adequacy framework, 496
capital market, 11, 12, 36, 38, 64, 482, 483, 485, 486,
493, 494, 496
Central Depository System, 483
derivative activities, 473, 496

development finance institutions, 480, 481
Employees Provident Fund, 481, 497
foreign banks, 472
fund management, 496, 497
financial derivatives, 473, 482, 494
Fund for Food, 63, 478
general insurance, 488
Industry Adjustment Fund, 478
Interest-free Banking Scheme, 475
Infrastructure Project Companies, 496
Insurance Act, 1963, 498
International Offshore Financial Centre, 490, 491,
492, 499
Islamic banking, 495
Islamic-based funds, 486
Islamic capital market, 482
Islamic Interbank Money Market, 475
Kuala Lumpur Options and Financial Futures Exchange,
490
Kuala Lumpur Stock Exchange, 472, 484, 496
Labuan Development Authority, 491
Labuan Offshore Financial Services Authority Bill,
490
life insurance, 489
Malaysian Monetary Exchange, 496
Malaysian-Re International Insurance (L) Limited,
497
market, 36, 39
National Payments System Council, 474
net retention, 488, 498
New Entrepreneurs Fund, 480
new private debt instruments, 38
offshore banking, 490
offshore insurance, 490
Offshore Securities Industry Bill, 499
Offshore Trust Bill, 499
outflows of premium, 488
Private Debt Securities, 484, 495, 496
Rating Agency Malaysia Berhad, 473, 484
reinsurance, 488, 490
resources, 39, 65
Securities Commission, 483, 485
Scheme For Insurance of Large and Specialized Risks,
488, 498
Shipping Fund, 479
Special Fund for Tourism, 478
takaful, 489, 495
Third Securities Board, 495
two-tier system, 473
Unit Trust Funds, 485, 486, 496
venture capital, 486, 487, 495
Vision 2020 Fund, 497

Fire services

- fire-fighting, 562, 563, 577
- fire prevention, 562, 577
- Hazardous Material Team, 562
- voluntary fire-fighting brigades, 577

Globalization

- global economy, 47
- global economic cooperation, 49
- globally-linked information industry, 66
- global trade, 50
- international cooperation, 50
- international environment, 50
- international market, 50, 54
- multinational cooperation, 45

Gross Domestic Product, 3, 4, 5, 11, 13, 35, 37, 39, 45, 46, 51, 54, 55, 141, 148, 152, 189

Gross National Product, 8, 45, 61, 64, 65, 185, 186, 188, 189, 196

Growth, 3, 4, 5, 6, 7, 8, 9, 11, 14, 15, 16, 17, 20, 24, 29, 173, 174, 188

Growth Triangle

- Brunei Darussalam-Indonesia-Malaysia-the Philippines East ASEAN Growth Area, 158, 159, 169
- Indonesia-Malaysia-Singapore Growth Triangle, 158, 159, 169
- Indonesia-Malaysia-Thailand Growth Triangle, 158, 159, 168

Health

- cardiothoracic
 - medicine, 540
 - services, 547
 - unit, 537
- cards, 534
- centres, 538, 548
- Centre for Environmental Health, 549
- Client's Charter, 539
- computerization, 539
- continuing medical education, 548
- corporatization, 533, 540, 544, 549
- dialysis centres, 547
- decentralization of outpatient services, 547
- diseases
 - communicable, 533, 540, 545
 - non-communicable, 533
- education, 534
- environmental health and sanitation, 533, 536
- family health, 546

- food quality control programme, 536, 545
- geriatric care, 546
- healthy lifestyle, 534, 544
- hearing conservation, 546
- home-based care, 546
- hospitals, 537, 546, 547
- Human Resources Development Fund, 537
- immunization, 533, 534, 545, 548
- information technology, 548
- insecticide impregnated bed net, 541
- insurance, 544
- iron deficiency anaemia, 536
- life expectancy, 538
- malnutrition, 536, 545
- mammography equipment, 537
- manpower
 - allied health professionals, 542, 543
 - medical specialists, 542
- mobile dispensaries, 548
- morbidity survey, 550
- mortality rate, 534, 538
- National Institute of Health, 550
- National Institute of Occupational Safety and Health, 537, 546
- nutrition, 533, 536, 545
- occupational safety and health, 537, 546
- pharmaceutical services, 538, 548
- privatization, 533, 541, 544
- Private Hospitals Act, 1971, 549
- rehabilitative services, 546
- safe water, 536, 545, 546
- services, 12, 26
 - care, 26, 30
 - curative, 26
 - education, 26
 - facilities, 14, 27
- systems research, 541, 550
- telemedicine, 548

Housing

- Abandoned Housing Projects Fund, 558
- demand, 26
- estate and industrial workers, 556, 560, 576
- facilities, 26
- financing
 - Employees Provident Fund, 26, 559, 573
 - end-financing, 558, 574, 559
 - Housing Loan Trust Fund, 559
 - Low-Cost Housing Fund, 26, 558, 573
 - Tabung Pusingan Perumahan Kos Rendah*, 558

- low income group, 178
- private sector, 556, 558, 560, 573, 575
- public sector, 556, 560
- rehabilitation, 556, 559, 560, 576
- replacement, 556, 572
- research and development, 561, 576
- rural programmes, 179
- sites and services, 559, 575
- traditional village regrouping, 556, 559, 560, 575
- types
 - high-cost, 556, 572
 - low cost, 14, 26, 556, 558, 561, 572, 573, 574, 575, 576
 - low medium-cost, 572, 573
 - medium-cost, 556, 572
- Yayasan Perumahan Untuk Rakyat Termiskin*, 558

Human resources, 36, 51, 66

Human resource development

- career path, 132
- education and skill delivery system, 104, 120, 125, 128
- education reform, 128, 133
- enterprise-based training, 120, 130
- Human Resources Development Council, 119
- Human Resources Development Fund, 7, 119, 120, 130, 320, 464, 537
- in-plant training, 119, 120
- National Vocational Training Council, 132
- on-the-job training, 130
- post-employment training, 119
- private sector involvement, 119, 120, 125, 129, 133
- thrust 19, 127
- values, 125, 132
- Vocational Training Information System, 131

Income

- class, 8
- disparity, 8, 12, 13
- disposable, 38, 46
- distribution, 8, 89, 99
 - Gini coefficient, 91
 - income disparity ratio, 89, 89, 99
 - mean monthly gross household income, 70, 89, 91
 - middle income group, 89, 99
- expansion, 8
- generating, 14
- group, 7, 12, 13
- household, 13

- investment, 43
- lower-income-group, 63, 64
- levels, 58
- national, 38
- per capita, 5, 36, 56
- personal, 6
- taxes, 6
- wage, 17

Industry

- advanced materials, 280, 284, 285, 292
- aerospace, 13
- capital investment, 271, 274
- clusters, 285
- competitiveness, 263, 276, 278, 284, 285, 287, 288, 295, 299, 300
- credit facilities, 283
- Domestic Investment Fund, 276, 292
- export market, 264, 266, 282, 286, 287, 290, 297
- export-oriented industries, 264, 266, 287, 294, 296
- foreign investment, 274, 285
- higher technology content industries, 294
- incentives, 276, 278, 279, 289, 293
- Industrial Adjustment Fund, 276
- industrial base, 43
- industrial clusters, 18
- Industrial Master Plan, 5, 263
- industrial policy, 287, 296
- knowledge-based, 22
- large-scale production, 286, 287, 300
- linkages, 9, 18, 263, 273, 276, 281, 282, 286, 289, 292
- local content, 276
- manufactured export, 266, 285, 294
- manufactured goods, 266
- matching grant, 279
- needs, 19
- non-resource-based industries, 264, 274
- offset programme, 295
- research and development activities, 279, 280, 289
- reinvestment, 274
- reinvestment allowance, 270, 298
- resource-based industries, 264, 274, 280, 286, 292
- reverse investment, 286, 298
- rural industries, 283, 299
- Skill Development Centres, 270
- skilled workers, 270, 281, 287
- small-and medium-scale industries, 60, 263, 281, 286
- sub-contracting activities, 281
- supporting industries, 263, 277, 282
- technological capability, 280, 287, 294
- vendor development programme, 60, 282, 289

Inflation

- anti-inflation campaign, 63
- anti-inflationary package, 39
- Consumer Price Index, 39, 63
- exchange rate, 39, 62
- fair and ethical business practices, 39
- import duties, 39
- inflationary pressures, 6, 17
- interest rates, 39, 49
- low, 5, 11, 47, 50
- management, 7
- price developments, 63
- price stability, 35, 39, 63, 66,
- Producer Price Index, 39
- purchasing power, 62, 63
- rate, 7, 39
- supply constraints, 35, 39
- zero, 7, 63

Information and Broadcasting

- coverage, 566
- Information System Plans, 22
- infrastructure, 9, 22
- Malaysia East Asia Satellite, 580
- Malaysian Science and Technology Information centre, 30
- Palm Oil Information Online Service, 30
- private sector, 566
- public domain, 30
- role, 22
- SIRIMLINK, 30
- well-informed society, 565

Information technology

- allocation, 465, 467
- applications,
 - distance education, 462
 - distance learning, 465
 - electronic-point-of sale, 462
 - home-banking, 452
 - remote banking, 452
 - remote management, 467
 - remote manufacturing, 465, 467
 - telecommerce, 466
 - teleconferencing, 466
 - telemedicine, 457, 462, 466
 - teleworking, 466
- globally-link information industry, 66
 - hardware, 466
 - software, 455, 458, 463, 466

- Human Resources Development Fund, 464
- infrastructure
 - information superhighway, 457, 462, 465
 - Multimedia Super Corridor, 464, 465
- investment, 458, 460, 465
- laws and regulations, 460, 466
- manpower, 458
- networks
 - Education Network, 457
 - health information network, 457
 - Internet, 457, 458, 462, 466
 - Joint Advanced Research Integrated Networking, 457, 458, 465
 - Public Services Network, 456, 689, 692, 706
- objectives
 - Information Technology hub, 460, 464, 465, 467
 - information-rich society, 466
 - knowledge-based society, 459, 460
- On-line services
 - AGROLINK, 456
 - Civil Service Link, 456, 692, 709
 - Electronic Data Interchange, 455, 466
 - MacNet, 455
 - Malaysia International Shipping Corporation Berhad*Net, 455
 - Palm Oil Information Online Service, 30, 456
 - SIRIMLINK, 30, 456
- organization
 - Malaysia Institute of Microelectronics System, 454
 - National Information Technology Council, 459, 464
 - Palm Oil Research Institute of Malaysia, 456
 - Standard and Industrial Research Institute of Malaysia, 454, 456, 462
 - South Investment, Trade and Technology Data Exchange Centre, 456
- personnel, 463
- process
 - prototyping, 462
 - reengineering, 462
 - electronic communications, 462
 - electronic payments, 461
 - electronic transactions, 462
 - work automation, 456
- product
 - digital economy, 451
 - intelligent city, 460
- promotion
 - awareness, 460

- culture, 460
- education, 460
- technology,
 - artificial intelligence, 461
 - broadband technology, 457, 465
 - Computer Aided Design/Computer Aided Engineering/Computer Aided Manufacturing, 454, 455, 457, 461
 - image processing, 456, 463, 467
 - fibre optics, 465
 - multimedia, 462, 465, 466, 467
 - robotics, 454, 461
 - satellite, 465
 - Very Large Scale Integrated Circuit, 455
 - wireless, 465
 - word-processing, 454, 457
- training, 455, 463
 - courses, 458
 - expertise, 460
 - skills, 460

Infrastructure

- agricultural, 189
- development, 50
- facilities, 173, 188
- inadequacies, 35
- physical, 36, 38
- projects, 46, 54
- rural, 192
- social, 38
- supply constraints, 39
- telecommunication, 186
- tourism, 190
- transportation network, 175

International cooperation

- foreign policy emphasis, 659
- strengthening capacity, 680
- thrust, 659, 676, 677, 678

Investment

- capital, 186
- centre, 6
- conducive, 195
- dividend outflow, 12
- dividend payments, 185
- driven, 8, 9, 35, 48
- domestic, 8, 15, 37, 48, 51, 66
- Domestic Investment Initiative, 37
- foreign, 35, 36, 58, 66
- foreign direct investment, 36, 37

- goods, 39, 43, 60
- gross investment, 64
- growth, 8
- long term, 8
- overseas investment credit, 61
- portfolio, 39
- private, 14, 35, 36, 58, 66, 195
- public, 5, 11, 38, 55
- reinvestment, 37, 61
- reverse, 50

Islamic

- authorities, 98
- banking services, 46
- Baitulmal funds, 98
- financial system, 38
- resources, 98

Labour

- constraints, 47, 51
- contribution to growth, 14, 51
- demand, 7, 15, 47, 109, 116, 120, 122, 126, 133
- efficiency, 7, 9
- female participation, 63
- force, 15, 17, 19, 20, 103, 104, 108, 121, 122, 127, 131, 145
- foreign, 7, 47, 104, 108, 111, 121, 122, 123, 125, 126
- full employment, 47
- growth, 108, 109, 121
- human resources, 36
- information, 125, 131, 133
- intensive, 7
- legislation, 125, 128, 132
- local, 111, 122, 125, 127
- market, 7, 20, 48, 103, 108, 111, 116, 125, 133
- mobility, 131
- participation rate, 108, 121, 125, 127
- productivity, 15, 103, 116, 122, 123, 125, 127, 130, 133
- ratio, 15
- resources, 10
- saving techniques, 7, 14, 63
- shortages, 7, 35, 103, 107, 108, 109, 111, 115, 122, 123
- skilled and unskilled workers, 7, 47
- supply, 104, 111, 120, 126
- tight labour market, 104, 107, 116
- unemployment rate, 47, 51
- unit labour cost, 63
- utilization, 19
- work permits, 108, 109, 111

Languages

- Bahasa Malaysia*, 304, 322
- English, 304, 308, 310, 311, 318, 324

Liberalization

- imports, 63
- procedures and rules, 36
- trade, 49, 50, 63, 66

Library services

- membership, 565
- mobile libraries, 565, 579
- National Library, 565, 579

Literacy, 107, 108, 124**Local Authorities**

- cleanliness and beautification programmes, 562, 576
- privatization, 577

Macroeconomic

- adjustment measures, 6, 11
- fundamentals, 50
- management, 36, 47, 66
- policies, 35, 36
- progress and performance, 36
- stability, 36, 48
- strategies, 47

Malaysian Technical Cooperation Programme

- expenditure, 669
- objectives, 668
- participating countries, 668, 669
- private sector, 670
- programmes, 668, 669, 670
- strategies, 680, 681

Manpower

- administrative and managerial, 112, 115, 123, 124
- agricultural workers, 115, 123, 124
- Bumiputera, 13
- clerical and related workers, 124
- demand, 20
- production workers, 112, 115, 123, 124
- professional and technical, 112, 123
- proficient, 15
- research, 21
- research and development personnel, 115, 123, 125, 129
- service workers, 115, 124
- skilled and semi-skilled, 109, 117
- skill shortages, 104, 109, 112, 130
- skilled, 7, 18, 19, 20, 50, 55

Meteorological services

- automation, 359, 377
- cloud imagery, 359
- early warning system, 377
- meteorological data, 359

Migration, 106, 107**Monetary policy**, 6, 7, 11, 35, 47, 48**Moral**

- behaviour, 27
- education, 28
- fabric of societies, 10
- values, 28

Multilateral cooperation

- Commonwealth, 665, 666, 679
- Group of 77, 665, 679
- Non-Aligned Movement, 666, 679
- Organization of Islamic Conference, 666, 679
- thrust, 665
- United Nations, 665, 679
- World Trade Organization, 665, 679

National Development Policy, 3, 9, 10, 30, 69, 74, 92, 173**New Economic Policy**, 4, 69**Non-Financial Public Enterprises**, 174, 186, 188, 196**Official Development Assistance**

- capital assistance
 - bilateral, 670
 - loans, 670, 671
 - multilateral, 671
- Malaysia's contribution, 674, 675
- technical assistance
 - bilateral, 672, 673
 - multilateral, 672, 673
- utilization of, 670

Ownership restructuring

- Bumiputera, 86
- foreign, 87
- Non-Bumiputera, 87, 88
- ownership and control, 88, 97
- smart partnership, 98
- state unit trust schemes, 98
- unit trust fund, 85

Policy

- fiscal, 39, 47, 48, 63
- macroeconomic, 35, 36
- monetary, 6, 7, 35, 39, 47, 63
- National Agricultural Policy, 55
- National Depletion Policy, 55

Population

- age
 - median, 104, 121
 - structure, 104, 121
 - working, 104, 106, 108, 121
- by state, 138, 140, 160
- composition, 104, 106, 121
- dependency ratio, 106
- fertility, 106, 108, 121
- foreign-born, 107
- growth, 104, 105, 106, 121, 141, 161
- natural increase, 106, 107
- non-citizen, 104, 106, 121
- urbanization, 104, 107, 124

Ports

- Advanced Immigration Clearance System, 352, 372
- Berth Appropriation Scheme, 372
- cargo handled, 352, 354, 371, 373
- containerized cargo, 352
- distriparks, 371
- domestic merchant fleet, 370, 373
- door-to-door transport services, 370
- Electronic Data Interchange, 352, 372
- feeder, 372
- free commercial zones, 371, 372
- intermodalism, 371
- jetties, 352, 354
- landside facilities, 370, 371
- load centre, 371
- maintenance, 354, 372
- multimodal operators, 370
- National Port Authority, 373
- pilotage and tug boat services, 372
- port capacity, 352, 353
- port expansion, 352, 371
- port sites, 371
- pre customs clearance, 352, 372
- privatization, 354, 370, 372
- shipping, 352, 370, 372, 373
- Shipping Fund, 354, 373
- ships calling, 352, 354
- ship turnaround time, 372

Postal

- corporatized, 359
- mini post offices, 359
- Pos 2020, 359
- post offices, 359, 377
- services, 359, 377
 - counter, 359, 377
 - courier, 359, 377
 - postal, 359, 377

Poverty

- alleviation, 5, 12, 13, 180
- Amanah Ikhtiar Malaysia*, 73, 93, 180
- anti-poverty programmes, 70, 92
- basic amenities, 74
- hardcore, 8, 13, 14, 70, 71, 73, 74, 92, 93, 99, 180
- incidence, 13, 14, 69, 70, 71, 73, 92, 93, 150
- non-citizens, 71, 73, 92
- Program Pembangunan Rakyat Termiskin*, 70, 71, 73, 180
- rural poor, 71, 73
- urban poor, 71, 74, 93
- Yayasan Basmis Kemiskinan*, 73, 74, 180

Price, 3, 7, 9, 11, 16**Privatization**

- accelerated, 196
- agreements, 98
- approach, 23
- asset swap, 203
- build-operate-own, 200
- build-operate-transfer, 200, 202
- build-transfer, 203
- Bumiputera holding, 210
- Bumiputera participation, 23, 199, 209, 210, 221
- capital market, 212, 221
- corporatized entities, 217
- cross-subsidization, 217, 219, 220
- economies of scale, 220
- efficiency and productivity, 200, 206
- Employees Loyalty Share Option Scheme, 207
- Employees Share Option Scheme, 207
- Euro Bond, 211
- funding, 211
- Independent Power Producers, 215
- Infrastructure Project Companies, 212, 222
- Islamic Debt Securities, 211
- Kuala Lumpur Stock Exchange, 209, 210, 212, 221, 222
- land use, 219

- legislation, 205, 219
- lease of assets, 200
- Malaysian Grid Code, 215
- management-buy-out, 200, 207, 209
- manpower development, 220
- market capitalization, 212, 213
- policy, 6
- private sector-led growth strategy, 38
- Privatization Action Plan, 200
- privatization and growth, 205
- privatized entities, 98
- Privatization Master Plan, 200
- Projects privatized, 201
- programme, 23, 173, 174
- projects, 24
- regulatory authorities, 215, 216, 219
- research and development, 199, 217, 220
- sale of assets, 200, 202, 205
- sale of equity, 200, 202, 205
- savings, 205
- Securities Commission, 212, 222
- small-and medium-scale industries, 210
- social component, 201, 211
- social obligations, 217
- technology transfer, 214, 216, 220
- training programme, 214
- trust agencies and companies, 97
- trust agencies, 209, 221
- vendor development programme, 210, 221
- Yankee Bond, 211

Productivity

- gains, 14, 15
- growth, 14, 15, 16, 17, 20
- increases, 17, 35
- Non-Financial Public Enterprises, 196
- productivity augmenting policies, 48
- productivity driven economy and growth, 9, 14, 19, 20, 29, 35, 47, 48, 51, 66
- productivity increases, 35
- Total Factor Productivity, 9, 14, 35, 37, 47, 51

Public sector account

- consolidated, 65
- current surplus, 65
- development expenditure, 39, 65
- Federal Government, 36, 37, 65
- Non-Financial Public Enterprises, 37, 65
- operating expenditure, 39
- overall account, 36, 65
- prudent, 36, 37, 39, 47, 48, 63

- resource position, 64, 65
- revenue, 36, 37, 38
- surplus, 37, 65
- tax administration, 65

Purchasing power parity, 5

Quality of life

- by state, 150
- components, 26
- improvement, 17, 24, 27
- rural areas, 27, 157, 167
- urban, 155, 160, 166

Rail transport

- city air terminal, 370
- container traffic, 351, 370
- electric commuter train service, 351
- electric multiple units, 351, 369
- electrification of track, 369
- electrified double track project, 350
- Express Rail Link, 370
- haulage capacity, 350
- inland container depot, 351, 370
- integrated railway complex, 370
- intermodalism, 370
- operational safety, 350, 369
- passenger-kilometres, 351
- productivity indicator, 351
- rail links, 370
- rail passenger traffic, 351
- railway level crossings, 369
- regional commuter transport system, 351
- tilting train technologies, 369
- freight revenue, 351
- freight traffic, 351
- track rehabilitation, 350, 351

Regional cooperation

- Asia Pacific Economic Cooperation, 664, 665, 678
- Association of South-East Asian Nations, 662, 663, 664, 677, 678
- Asia-Europe Meeting, 678
- East Asia Economic Caucus, 664, 678
- growth triangle, 663, 677, 678
- Mekong Basin, 664, 678
- open regionalism, 659, 665, 677, 678
- Osaka Action Agenda, 665, 678

Regional development

- growth triangle, 137, 138, 150, 159
- less-developed states, 137, 138, 161, 162, 163, 164

- more developed states, 161, 162
 - multi-state programmes, 152, 164
 - objective, 137, 160
 - strategies, 137, 160
 - thrust, 137
- Research and development**, 10, 15, 16, 18, 21, 173, 188, 191
- Resource balance**, 64
- Revenue**, 173, 182
- Roads**
- coastal roads, 366
 - new technologies, 364, 365
 - North-South Expressway, 344, 347, 365
 - privatization, 364, 365
 - quality of road travel, 364, 365
 - Road Density, 347, 365
 - Road Development Index, 347, 364
 - road network, 344, 364, 366
 - Road Service Level, 347, 365
 - rural roads, 347, 364
 - weighbridge stations, 365
- Rural development**
- expenditure
 - electrification 175, 191, 194
 - industrial estates, 178
 - Integrated Agricultural Development Projects, 157, 178, 179, 180, 194
 - sector, 179
 - water, 175
 - incomes, 148, 153, 156
 - industries, 157
 - one-village one-product approach, 167
 - programmes, 156, 157
 - Regional Development Authorities, 157
 - Rural Growth Centres, 168
- Savings**
- domestic, 35, 36, 38, 48, 49
 - domestic funds, 50
 - instruments, 38, 64
 - mobilize, 38
 - national, 38, 64
 - private, 64
 - public, 38, 64
 - rate, 64
- Science and technology**
- Academy of Sciences, 421
 - Advanced Materials Research Centre, 421
 - advanced technologies, 437
 - Biotechnology Directorate, 421
 - Cabinet Committee on Science and Technology, 420
 - commercialization, 431, 434, 435, 440, 444, 446
 - contract research system, 421, 442, 446
 - core technologies, 435, 437
 - Design Council Malaysia, 421
 - development allocation, 188
 - development expenditure, 174, 179
 - education and training, 21, 30
 - emerging technologies, 422
 - enhance technology, 46
 - indigenous technology, 435, 444, 447
 - information technology, 423, 431, 435, 437, 445
 - intellectual property, 444
 - Intensification of Research in Priority Areas, 420, 424, 425, 431, 436
 - internal, 192
 - Kulim Hi-Tech Park, 421, 441
 - Malaysian Accreditation Council, 428
 - Malaysian Science and Technology Information Centre, 421
 - Malaysian Agricultural Research and Development Institute, 431
 - market-oriented, 425, 429, 447
 - Malaysian Industry-Government Group for High Technology, 431
 - Malaysian Institute of Microelectronics System, 421, 441
 - Malaysian Institute for Nuclear Technology Research, 431
 - Malaysian Trade and Distributive Centre, 431, 440
 - National Measurement Centre, 421, 441
 - National Science Centre, 432, 445
 - National Council for Scientific Research and Development, 420, 445
 - National Plan of Action on Industrial Technology Development, 421
 - National Planetarium, 432, 445
 - patent, 425, 444
 - Palm Oil Research Institute of Malaysia, 431
 - public research organizations, 421
 - resources, 36
 - research
 - applied, 423, 429, 437
 - basic, 423
 - developmental, 423
 - downstream, 424

- fundamental, 437
 - quality assurance, 426, 443
 - royalties, 426
 - Rubber Research Institute of Malaysia, 431
 - Security, 174, 179, 188, 192
 - Science and Technology policy, 420, 445, 447
 - Standards and Industrial Research Institute of Malaysia, 421
 - Space Science Studies Centre, 421
 - strategies, 21
 - technological innovation, 419, 420, 445
 - technology map, 433
 - technology-intensive activities, 50, 51
 - technology-intensive industries, 47, 419, 426
 - Technology Park Malaysia, 421, 441
 - total factor productivity, 422, 434
 - transfer of technology, 426, 439, 440
 - upgrading of technology, 45, 50
 - venture capital, 444
- Sewerage**
- centralized sewerage system, 363, 380
 - multipoint sewerage system, 363, 380
 - sewerage treatment plants, 380
 - sewer pipelines, 380
- Social welfare**
- caring society, 28
 - future generations, 9, 24, 27
- Socio-economic indicators, 152**
- South-South cooperation**
- Business Investment Forum, 667
 - Bilateral Payment Arrangement, 661, 667, 668
 - Exchange of Information on National Economic Policies, 667
 - Group of 15, 667
 - Investment Guarantee Agreement, 661, 668
 - Malaysian Technical Cooperation Programme, 668, 669, 670
 - private sector, 668
 - strategies, 680
 - South Investment, Trade and Technology Data Exchange Centre, 667
 - thrust, 666
- Sports**
- Anugerah Sukan Remaja*, 564
 - Commonwealth Games, 564, 578
 - National Sports Council, 564, 565, 578
 - National Sports Institute, 564
 - National Sports Policy, 563
 - private sector, 564, 565, 578
 - sports school, 564
- Stability**
- exchange rate, 6
 - growth, 11
 - macroeconomic, 11
 - political, 4, 10
 - price, 3, 7, 9, 17
 - social, 12
 - socio-economic, 9
- Structural transformation, 5, 10, 47, 48, 51**
- Surplus**
- Federal Government, 173, 196
 - Non-Financial Public Enterprises, 186, 196
 - public sector, 186, 196
- Sustainable development, 9, 24, 25**
- Tax**
- corporate, 183, 195
 - direct, 183, 195
 - import duties, 185, 195
 - indirect, 185, 195
 - individual, 183, 195
 - petroleum, 185
 - service, 185, 195
- Technology**
- advancement, 9, 21
 - biotechnology, 21
 - communication, 22
 - development, 9, 15, 20
 - engineering, 19
 - existing, 14, 15
 - high, 5, 15
 - improvements, 15
 - indigenous, 15
 - information, 9, 19, 22, 29
 - intensive, 7, 9, 19
 - manufacturing, 21
 - new, 14, 15
 - sophisticated, 18
 - transfer, 21
 - utilization, 18
- Telecommunications**
- Information Superhighway, 375, 376
 - investments, 375

Malaysia East Asia Satellite, 375
Multimedia Super Corridor, 375
National Telecommunications Policy, 358, 376
new technologies, 357, 375
new types of services, 357, 375
penetration rate, 357, 376
Telecommunications Master Plan, 376

Total Factor Productivity, 9, 14, 36

Tourism

accessibility, 510, 524
agro-tourism, 521
cruise tourism, 522
domestic tourism, 507, 510, 522
eco-tourism, 507, 521
environment, 523
foreign exchange earnings, 503, 530
industry, 190
Hotel Seri Malaysia, 508, 522
marketing and promotion, 507, 523
Meetings, Incentives, Conventions and Exhibitions, 521
National Tourism Human Resource Development Council, 509
products, 507, 508, 520, 521
Special Fund for Tourism, 508
special interests destination, 508
strategy, 519,
tourist arrivals, 504, 510, 519
tourist receipts, 504, 506, 519
Visit Malaysia Year, 507

Training

accreditation, 317
allocation, 338
Centre for Instructor and Advance Skill Training, 335
computers, 319, 337
efforts, 17
enterprise based, 20
German-Malaysian Institute, 315
management, 317, 321, 336
national occupational skills standards, 317
National Vocational Training Council, 317
post-graduate, 19
private sector, 7
programmes, 23
public sector, 7
Sijil Kemahiran Malaysia, 317
skill, 7, 19, 20
specialized, 13

Unemployment rate, 103, 104, 121

Urban transport

amalgamation of bus companies, 350, 368
bus lanes, 368
double track commuter service, 350
dynamic vehicle responsive
 traffic signal control system, 349, 368
heavy commercial vehicles, 368
integrated ticketing system, 368
Light Rail Transit, 350
manual of procedures, 369
multimodalism, 350, 368
private vehicle usage, 349, 366
public transportation systems, 349, 350
public transportation terminals, 369
route integration, 368
route rationalization, 350
traffic demand management measures, 349, 368
traffic dispersal, 349, 369
urban roads, 349, 368, 369
Urban Transport Study 1995, 369

Urbanization

Local Authorities, 156, 166, 167
low-cost housing, 155, 166
Putrajaya, 165, 166
rate, 153, 161
satellite towns, 155
special feature towns, 166
strategies, 165
urban
 centres, 152, 153, 155, 156
 development, 152, 165
 dispersal, 155
 incomes, 153
 population, 153, 156, 161
 problems, 155

Wages, 111, 116, 119, 125, 130, 131, 132

Water, 24, 25, 27

Water supply

Comprehensive Management Plan of Muda River Basin, 362
distribution of water resources, 360
interbasin water transfer, 378
interstate water transfer, 360, 378
long term sustainability, 379
national water supply coverage, 362
National River Mouths Study, 362

- National Water Council, 379
 - National Water Resources Study, 378
 - Non-Revenue Water, 360, 379
 - Pahang Water Resources Study, 362
 - privatization of water supply, 380
 - refurbishment of treatment plant, 360
 - river basin, 379
 - rural coverage, 362
 - rehabilitation distribution system, 360
 - Sabah Water Resources Masterplan, 362
 - safe drinking water, 360, 362
 - separate reticulation network, 379
 - uneven distribution, 378
 - urban coverage, 362, 379
 - water quality, 101, 378
- Women**
- earnings, 625
 - education, 625, 631
 - employment, 622
 - health, 626, 632
 - international commitments, 629, 634
 - labour force participation, 622, 630, 631
 - legislation, 626, 627, 632, 633
 - National Advisory Council on the Integration of Women in Development, 627
 - National Council for Women's Organizations, 628
 - National Policy for Women, 621, 633, 634
 - non-governmental organizations, 628, 633
 - occupation, 624
 - population, 622
 - support services, 624, 630, 631
 - training, 624, 631
 - Women's Affairs Division, 628, 630
- World economy**
- ASEAN Free Trade Area, 45, 50, 63
 - Asia Pacific Economic Cooperation, 45
 - Association of South-East Asian Nations, 40, 45, 50, 60
 - bilateral cooperation, 62
 - developing countries, 45, 49
 - East Asian countries, 45, 49
 - East Asia Economic Caucus, 45
 - environment and social clauses, 50
 - European Union, 40, 45, 58, 60
 - General Agreement on Trade in Services, 54
 - General Agreement on Tariffs and Trade, 45
 - Generalised System of Preferences, 40, 43, 58
 - high-income Organization of Economic Cooperation and Development countries, 48
 - industrial economies, 35
 - industrialized countries, 45, 58
 - inflation, 48
 - international cooperation, 50
 - international trade, 9, 16, 58, 66
 - multilateralism, 45, 50
 - mutual understanding, 50
 - North American Free Trade Agreement, 45
 - newly emerging economies, 60
 - non-traditional markets, 58
 - non-traditional trading partners, 60
 - open regionalism, 49
 - regional economic groupings, 45
 - trade disputes, 50
 - trade integration, 49
 - tripolar world, 49
 - Uruguay Round of multilateral trade negotiations, 45
 - world growth, 45, 49, 66
 - world market, 58
 - world output, 49
 - world trade, 45, 49, 50, 60
 - World Trade Organization, 45, 63
- Youth**
- allocation, 655
 - apprentices, 644
 - athletic bodies, 646
 - caring society, 637
 - Child Protection Act, 1991, 648
 - craft skills, 644
 - cultural heritage, 647, 650, 654
 - Domestic Violence Act, 1994, 648
 - drug addiction, 647
 - empowerment, 642
 - family institutions, 648, 654
 - franchise, 652
 - high performance sports, 653
 - International Youth Exchange Programme, 643
 - international youth organizations, 642
 - lifestyle, 641, 645, 646, 652
 - Malaysian Youth Council, 642
 - moral values and ethics, 637
 - nation-building, 637, 648, 656
 - National Youth Consultative Council, 642
 - National Culture Policy, 647
 - National Youth Policy, 641, 649
 - migration, 638, 649
 - Perbadanan Usahawan Nasional Berhad*, 652
 - Persatuan Pencegahan Dadah Malaysia*, 647
 - polytechnics, 643

preparatory and tertiary level, 638
Probation Hostels, 648
Rakan Muda, 641, 645, 646, 652
self-employment, 644
substance abuse, 647
Talent Development Programme, 646, 653
training
 entrepreneurial training, 645, 652
 leadership training, 641, 650
 non-institutional training, 644
 skill training, 641, 643
unemployed, 638, 649
Usahawan Muda, 644
vendor, 652
venture capital schemes, 652
vocational schools, 643
Women and Girls Rehabilitation Centres, 648
youth associations, 642
Youth Economic Trust Fund, 644, 652
Youth-in-Business Programme, 652
Youth Population and Employment, 638, 649

